

IMPORTANT INFO AND TERMS AND CONDITIONS

Thank you for giving us this opportunity to quote on your garage doors. Please take a moment to read the following.

Timber is a living item and will darken with time. A timber door takes time to settle after machining and exposure to the elements. Treatment is essential to prolong the life and bring out the natural beauty of the door.

RIGHT TIME TO INSTALL

A garage door is a big investment and should be treated as one. We suggest you install your door after all your plaster, screed, ceilings etc have been completed. Contractors tend to damage the doors when working around them.

TREATMENT AND MAINTENANCE TO VALIDATE WARRANTY

Doors need to be treated **within 14 days of installation** and then **at least every 3 months for the first year**, then as required.

Varnished doors are not covered; Timberlife oil is available from us. **Your doors need to be serviced annually by a competent garage door installer, to avoid injury and costly repairs.**

WARRANTY

Your timber Garage door and all our workmanship carry a 12 month warranty covered by us. House doors have a 3 month warranty on standard sizes, Custom house doors have no warranty. The automation, hardware and products not manufactured by us carry a 12 month manufacturer's warranty against manufacturing defects by the manufacturer.

STEEL DOORS

The plastic on the face of the door needs to be **REMOVED WITHIN 2 WEEKS OF INSTALATION** or the plastic will melt into the surface and cannot be removed. Warrantee is void if not removed.

WARRANTY EXCLUSIONS

The following is excluded in your automation warranty: water damage, Battery back-up, Remotes, Batteries for Remotes, Receivers, Carrier Arms Lightning/Power Surges and motors that have had their 3 pin electrical plug cut off.

Doors installed by us and worked on by a third party, or automation installed by a third party on our product will render the warranty null and void. Doors not treated as per the terms and conditions or varnished will render the warranty null and void.

LIABILITY

We cannot be held liable for any damage caused to plaster, paint, hidden water/electrical/conduit or structural damage during installation or removal process. We cannot be held liable for any damages of whatsoever nature or cause specifically including but not limited to personal injury.

INSTALLATION

A sales consultant will contact you with an installation date and confirm this with you. Please ensure that your garage is empty and your site is ready for installation. If your site is not ready please call us at least 48 hours prior to your installation, or you may be charged R600 per door abortive installation fee. All goods sold remain the property of Cunningham Door Creations until paid for in full, and no retention may be held back after installation. Should there be a default in payment we reserve the right to remove the goods with or without the consent of the homeowner.

WHAT IS REQUIRED FROM YOU

Should you accept the quotation we need you to sign this form as well as the quotation and either email or fax them to us with the proof of deposit payment. A 75% deposit is required on order and the balance on the day of installation. On custom door sizes the balance may be required prior to the manufacture of the door

ADDITIONAL CHARGES

You will be charged a minimum call out fee of R450-00 for the following call outs after completion of the installation:

- Resetting of doors / automation due to a screed / floor / tiling / ceiling etc being done after installation.
- Drop off of remotes / manuals as designated person not on site on installation
- Replacement (at your cost) of damaged hardware caused by contractors
- Changes / alterations requested by the client.

QUOTATION

Please check your quotation and ensure that you are happy with the following:

- Style and stain / colour of door
- Type and placement of studs if any
- Extra Remotes / Receivers required.
- Any other special requirements
- The quotation does not include electrical, building, plumbing, carpentry or tiling work on site.
- Timber being a natural product has variations in grain and colour and colours cannot be guaranteed.

SPECIAL OFFERS

Any specials we are running are done as a complete package on standard size doors (or very close to standard) Doors and automation are to be installed at the same site on the same day to qualify for the special.

MEASUREMENTS

Should there be a big variance in size between the quote and the actual measurements we will re-quote and you will have the opportunity to accept or receive a full refund of your deposit within 7 days of notification.

AUTOMATION

Garage door motors are supplied with a 1 meter electric cable, **the client is responsible for the installation of 1 electrical plug point per motor.** Please note that if the plug points are not done before the installation, and or there is no power on site, this not being part of the installation process, we will not be able to connect the motors but will programme them and once they have power, will be operational. Full and final payment may not be delayed as a result of this. (The warranty on the motor is void if the plug is cut off.)

I CONFIRM THAT PAYMENT OF A DEPOSIT ACTS AS ACCEPTANCE AND UNDERSTANDING OF THESE CONDITIONS.

I HEREBY CONFIRM THAT I HAVE READ AND UNDERSTOOD THE ABOVEMENTIONED.

CHECK YOUR QUOTE, ARE THE ITEMS CORRECT

DO YOU NEED ADDITIONAL REMOTES OR RECEIVERS ?

IS YOUR GARAGE EMPTY AND IS THE SITE READY ?

ARE YOUR ELECTRIC PLUG POINTS IN AND DO THEY HAVE POWER ???

IF YOU LIVE IN AN ESTATE, PLEASE LET THE GATE KNOW WE ARE COMING

LOOK AFTER YOUR DOORS OIL THEM TIMEOUSLY

SERVICE YOUR DOORS EVERY 12 MONTHS

STEEL DOORS REMOVE THE PLASTIC WITHIN 2 WEEKS, OR IT WILL BURN INTO THE DOOR

.....
NAME OF AUTHORISED PERSON

.....
SIGNATURE

.....
DATE

.....
QUOTE NO